

Storm Water Complaint Form



The wastewater and sewage that drain from inside your house is treated and cleaned before it enters local waterways, but the storm drains in the street outside your home flow directly to waterways without any treatment. It is therefore very important that no one be allowed to dump waste of any kind onto the street surfaces, drainage pipes, and ditches, or into storm drains—they are only for rainwater. If you see someone dumping anything onto street surfaces, into storm drains, or into any other device built to contain rainfall or runoff, please report it immediately by calling the City of North Liberty Storm Water Hotline Number at 1-319-626-5700 or by using the form below.

Fill in the appropriate information and a City of North Liberty employee will investigate all reports received and take any and all appropriate enforcement actions necessary to rectify the discharge.

To report an Emergency, call 911. Do not use this form to report an emergency.

Erosion and Sedimentation Complaints: Pertains to observed excessive erosion and sedimentation from active construction sites.
Illicit Discharge Complaints: Pertains to observed illegal dumping into the storm water system and/or streams. Anything entering the storm water system that is not storm water is considered an illicit discharge.

Complaint Received by: _____ through: Phone Email Mail Verbal Date: _____

Complaint made by: **Complaints can be made anonymous, if individual does not want to give the following information.**

Name: _____
Street Address: _____
Home Phone: _____
Daytime Phone: _____
E-mail Address: _____

Nature of Problem: (Please circle) Flooding Erosion Construction sites Water Quality Dumping

Date of Occurrence: _____
Location: _____
Description of Problem: _____

Was a commercial vehicle involved? (Please circle) Yes No
If so, what was the company name or license plate number on the vehicle? Company: _____
License Plate No. _____

Complaint Referred to: _____ Date: _____

Complaint Resolution: _____ Date: _____

Office Use: Complaint forms need to be kept on file at City Hall. Complaint Form Number: _____
Location: _____
Type of problem: _____