

North Liberty Community Library Board of Trustees Meeting
City Council Chambers, 1 Quail Creek Drive, North Liberty

*NOTE: early meeting time: 5:30pm, August 19, 2019

Call to Order

- I. Additions/Changes to the Agenda
- II. Public Comment
- III. Approval of Minutes
 - a. June
- IV. Reports
 - a. Budget
 - b. Friends
 - c. Director
 - d. Staff reports – questions
- V. Policy Review
 - a. No policy review
- VI. Old Business
- VII. New Business
- VIII. Other Business

Adjourn

*Board Orientation will follow the regular library board meeting

Next meeting date: September 23, 2019, 6:30pm (tentative)

North Liberty Community Library Board of Trustee Meeting

City Council Chambers, 1 Quail Creek Drive

North Liberty, Iowa

June 17, 2019

Meeting Called to Order @ 6:35pm.

Present: Heidi Wood, Jessica Beck, Laura Hefley, Chris Mangrich, Malinda Allen, Marcia Zeimer

Library Director: Jennie Garner

1. Additions/Changes to Agenda: None
2. Public Comment: None
3. Approval of Minutes: Approved
4. Directors Report:
 1. Budget – 92% on target.
 2. Friends - Made approximately \$950. From the June Book Sale.
Flamingo Flocking successfully made approximately \$1000 for the Endowment Fund.
Planning currently for the annual Waffle Breakfast in Oct.

3. Library Assist II- Lisa Collier will remain.

Kellee Fortenbach was hired for the second position.

There were 80ty applications for the two positions.

4. Big Picture Gallery will be working on a mural for the Teen Lounge.
5. The Art Hanging System has arrived & is waiting to be installed.
(In order to have a rotating gallery of art on display from local artists.)
6. Kanopy has continued to climb since its recent instillation with 169 views.
7. The Library Board has had six applications. Randy Langner & Mike Healy will be appointed @ the June 26, North Liberty City Council meeting.
5. Policy Review: Internet & Technology Policy
Reviewed & approved with slight re-wording, by Jennie.
6. New Business: Reminder that there will be no Board Meeting in July.
August meeting will begin @ 5:30pm, with orientation & introduction

of new members, a meal and election of officers for the coming year.
August Meeting will be held on August 19, 2019.

7. Adjourned @ 6:55pm.

financial report FY19
jun19

| Budget Line | Account # | Actual | Monthly Expenditures | YTD Expenditures | % of budget spent |
|----------------------------------|-------------------|-------------------|-----------------------------|-------------------------|--------------------------|
| Regular Salaries & Wages | 010-6-4010-1-6010 | 517,170.00 | 0.00 | 505,817.90 | 97.80% |
| Part-time & Temp Wages | 010-6-4010-1-6020 | 84,737.00 | 0.00 | 79,283.17 | 93.56% |
| Overtime pay | 010-6-4010-1-6040 | 500.00 | 0.00 | 438.06 | 87.61% |
| FICA/Medicare | 010-6-4010-1-6110 | 45,123.00 | 0.00 | 43,614.13 | 96.66% |
| IPERS | 010-6-4010-1-6130 | 55,841.00 | 0.00 | 54,063.41 | 96.82% |
| Group Insurance | 010-6-4010-1-6150 | 93,393.00 | 0.00 | 81,405.22 | 87.16% |
| Workers' Compensation | 010-6-4010-1-6160 | 3,000.00 | 0.00 | 1,225.00 | 40.83% |
| Mileage | 010-6-4010-1-6182 | 2,600.00 | 87.95 | 2,875.07 | 110.58% |
| Group Insurance Deductible | 010-6-4010-1-6183 | 17,691.00 | 852.27 | 17,620.03 | 99.60% |
| Dues/Memberships/Subscriptions | 010-6-4010-1-6210 | 1,800.00 | 0.00 | 2,861.00 | 158.94% |
| Training & Conferences | 010-6-4010-1-6240 | 10,076.00 | 636.65 | 9,252.59 | 91.83% |
| Tuition Reimbursement | 010-6-4010-1-6250 | 0.00 | 0.00 | 0.00 | |
| Volunteer Training & Programs | 010-6-4010-1-6252 | 100.00 | 0.00 | 86.99 | 86.99% |
| Employee Recognition | 010-6-4010-1-6253 | 0.00 | 0.00 | 0.00 | |
| Total Personnel Services | | 832,031.00 | 1,576.87 | 798,542.57 | 95.98% |
| Building Maintenance | 010-6-4010-2-6310 | 1,800.00 | 155.21 | 155.21 | 8.62% |
| Office Equipment Repair | 010-6-4010-2-6340 | 0.00 | 0.00 | 0.00 | |
| Electric Utility | 010-6-4010-2-6371 | 42,000.00 | 2,706.50 | 39,815.17 | 94.80% |
| Dumpster Pickup | 010-6-4010-2-6372 | 525.00 | 35.00 | 420.00 | 80.00% |
| Cleaning Services Contract | 010-6-4010-2-6373 | 16,320.00 | 1,316.13 | 15,504.11 | 95.00% |
| Gas Utility | 010-6-4010-2-6390 | 14,000.00 | 206.54 | 5,492.58 | 39.23% |
| Insurance/General | 010-6-4010-2-6408 | 3,000.00 | 0.00 | 4,512.00 | 150.40% |
| Legal fees | 010-6-4010-2-6411 | 0.00 | | | |
| Immunization & Testing | 010-6-4010-2-6412 | 600.00 | 33.00 | 1,062.00 | 177.00% |
| Adveristing & Publications | 010-6-4010-2-6414 | 3,000.00 | 477.98 | 3,116.47 | 103.88% |
| Office Equip. Maint. Contracts | 010-6-4010-2-6422 | 4,000.00 | 225.64 | 3,173.20 | 79.33% |
| Telephone | 010-6-4010-2-6425 | 2,000.00 | 147.90 | 1,858.89 | 92.94% |
| Database Subscriptions | 010-6-4010-2-6431 | 11,000.00 | 2,789.00 | 10,927.09 | 99.34% |
| Credit Card Fees | 010-6-4010-2-6439 | 0.00 | | | |
| Software Support | 010-6-4010-2-6491 | 5,000.00 | 68.08 | 4,018.85 | |
| Library Books | 010-6-4010-2-6502 | 46,315.00 | 3,600.57 | 46,876.28 | 101.21% |
| Office Supplies | 010-6-4010-2-6506 | 5,000.00 | 902.23 | 4,661.39 | 93.23% |
| Postage & Shipping | 010-6-4010-2-6508 | 2,200.00 | 55.63 | 1,522.96 | 69.23% |
| Cleaning Supplies | 010-6-4010-2-6511 | 1,500.00 | 0.00 | 1,284.79 | 85.65% |
| Building Maintenance Supplies | 010-6-4010-2-6514 | 600.00 | 39.47 | 812.46 | 135.41% |
| Furniture & Fixtures | 010-6-4010-2-6517 | 4,000.00 | 0.00 | 4,161.10 | 104.03% |
| Computers & Technology | 010-6-4010-2-6518 | 8,000.00 | 1,906.04 | 8,479.86 | 106.00% |
| Program Materials | 010-6-4010-2-6537 | 9,915.00 | 483.64 | 6,694.71 | 67.52% |
| Misc Ground Maintenance Supplies | 010-6-4010-2-6538 | 0.00 | 0.00 | 0.00 | |

**financial report FY19
jun19**

| | | | | | |
|---|-------------------|---------------------|------------------|---------------------|---------------|
| Summer Reading Program | 010-6-4010-2-6539 | 6,600.00 | 2,037.17 | 4,114.29 | 62.34% |
| Library Supplies | 010-6-4010-2-6540 | 7,062.00 | 699.97 | 8,044.11 | 113.91% |
| Audio Books | 010-6-4010-2-6541 | 3,500.00 | 3,205.95 | 2,823.28 | 80.67% |
| DVDs/Videos | 010-6-4010-2-6542 | 11,000.00 | 2,009.10 | 10,048.59 | 91.35% |
| Misc Collection | 010-6-4010-2-6543 | 200.00 | 0.00 | 0.00 | 0.00% |
| Newspapers/Periodicals | 010-6-4010-2-6544 | 4,250.00 | 1,360.03 | 4,594.05 | 108.10% |
| Software | 010-6-4010-2-6545 | 750.00 | 0.00 | 1,264.88 | 168.65% |
| E-Books | 010-6-4010-2-6546 | 25,000.00 | 0.00 | 22,433.92 | 89.74% |
| Software Maintenance Fees | 010-6-4010-2-6547 | 10,000.00 | 0.00 | 11,917.22 | |
| Total Services & Commodities | | 249,137.00 | 24,460.78 | 229,789.46 | 92.23% |
| Capital Equipment | 010-6-4010-3-6726 | 0.00 | 0.00 | 0.00 | |
| Total Library Services | | 1,081,168.00 | 26,037.65 | 1,028,332.03 | 95.11% |

**financial report FY20
jul19**

| Budget Line | Account # | Actual | Monthly Expenditures | YTD Expenditures | % of budget spent |
|----------------------------------|-------------------|-------------------|-----------------------------|-------------------------|--------------------------|
| Regular Salaries & Wages | 010-6-4010-1-6010 | 575,620.00 | 47,291.91 | 47,291.91 | 8.22% |
| Part-time & Temp Wages | 010-6-4010-1-6020 | 79,679.00 | 9,359.12 | 9,359.12 | 11.75% |
| Overtime pay | 010-6-4010-1-6040 | 500.00 | 0.00 | 0.00 | 0.00% |
| FICA/Medicare | 010-6-4010-1-6110 | 48,038.00 | 4,202.55 | 4,202.55 | 8.75% |
| IPERS | 010-6-4010-1-6130 | 59,278.00 | 5,304.97 | 5,304.97 | 8.95% |
| Group Insurance | 010-6-4010-1-6150 | 104,010.00 | 7,161.42 | 7,161.42 | 6.89% |
| Workers' Compensation | 010-6-4010-1-6160 | 3,000.00 | 0.00 | 0.00 | 0.00% |
| Mileage | 010-6-4010-1-6182 | 2,600.00 | 204.75 | 204.75 | 7.88% |
| Group Insurance Deductible | 010-6-4010-1-6183 | 10,000.00 | 96.00 | 96.00 | 0.96% |
| Dues/Memberships/Subscriptions | 010-6-4010-1-6210 | 1,800.00 | 78.00 | 78.00 | 4.33% |
| Training & Conferences | 010-6-4010-1-6240 | 10,000.00 | 998.78 | 998.78 | 9.99% |
| Tuition Reimbursement | 010-6-4010-1-6250 | 0.00 | 0.00 | 0.00 | |
| Volunteer Training & Programs | 010-6-4010-1-6252 | 100.00 | 0.00 | 0.00 | 0.00% |
| Employee Recognition | 010-6-4010-1-6253 | 0.00 | 0.00 | 0.00 | |
| Total Personnel Services | | 894,625.00 | 74,697.50 | 74,697.50 | 8.35% |
| Building Maintenance | 010-6-4010-2-6310 | 1,500.00 | 0.00 | 0.00 | 0.00% |
| Office Equipment Repair | 010-6-4010-2-6340 | 0.00 | 0.00 | 0.00 | |
| Electric Utility | 010-6-4010-2-6371 | 42,000.00 | 3,630.06 | 3,630.06 | 8.64% |
| Dumpster Pickup | 010-6-4010-2-6372 | 425.00 | 35.00 | 35.00 | 8.24% |
| Cleaning Services Contract | 010-6-4010-2-6373 | 16,320.00 | 1,360.00 | 1,360.00 | 8.33% |
| Gas Utility | 010-6-4010-2-6390 | 7,000.00 | 456.69 | 456.69 | 6.52% |
| Insurance/General | 010-6-4010-2-6408 | 3,000.00 | 0.00 | 0.00 | 0.00% |
| Legal fees | 010-6-4010-2-6411 | 0.00 | 0.00 | 0.00 | |
| Immunization & Testing | 010-6-4010-2-6412 | 750.00 | 98.20 | 98.20 | 13.09% |
| Adveristing & Publications | 010-6-4010-2-6414 | 3,500.00 | 575.82 | 575.82 | 16.45% |
| Office Equip. Maint. Contracts | 010-6-4010-2-6422 | 3,000.00 | 213.07 | 213.07 | 7.10% |
| Telephone | 010-6-4010-2-6425 | 1,500.00 | 147.40 | 147.40 | 9.83% |
| Database Subscriptions | 010-6-4010-2-6431 | 12,500.00 | 0.00 | 0.00 | 0.00% |
| Credit Card Fees | 010-6-4010-2-6439 | 0.00 | 0.00 | 0.00 | |
| Software Support | 010-6-4010-2-6491 | 5,000.00 | 459.62 | 459.62 | 9.19% |
| Library Books | 010-6-4010-2-6502 | 46,000.00 | 3,823.60 | 3,823.60 | 8.31% |
| Office Supplies | 010-6-4010-2-6506 | 5,000.00 | 80.94 | 80.94 | 1.62% |
| Postage & Shipping | 010-6-4010-2-6508 | 1,800.00 | 90.64 | 90.64 | 5.04% |
| Cleaning Supplies | 010-6-4010-2-6511 | 1,500.00 | 278.98 | 278.98 | 18.60% |
| Building Maintenance Supplies | 010-6-4010-2-6514 | 600.00 | 3.38 | 3.38 | 0.56% |
| Furniture & Fixtures | 010-6-4010-2-6517 | 1,000.00 | 0.00 | 0.00 | 0.00% |
| Computers & Technology | 010-6-4010-2-6518 | 8,000.00 | 9.62 | 9.62 | 0.12% |
| Program Materials | 010-6-4010-2-6537 | 8,000.00 | 440.18 | 440.18 | 5.50% |
| Misc Ground Maintenance Supplies | 010-6-4010-2-6538 | 0.00 | 0.00 | 0.00 | |

**financial report FY20
jul19**

| | | | | | |
|---|-------------------|---------------------|------------------|------------------|--------------|
| Summer Reading Program | 010-6-4010-2-6539 | 5,000.00 | 220.25 | 220.25 | 4.41% |
| Library Supplies | 010-6-4010-2-6540 | 7,000.00 | 145.36 | 145.36 | 2.08% |
| Audio Books | 010-6-4010-2-6541 | 3,000.00 | 40.00 | 40.00 | 1.33% |
| DVDs/Videos | 010-6-4010-2-6542 | 11,000.00 | 1,078.81 | 1,078.81 | 9.81% |
| Misc Collection | 010-6-4010-2-6543 | 250.00 | 0.00 | 0.00 | 0.00% |
| Newspapers/Periodicals | 010-6-4010-2-6544 | 3,500.00 | 0.00 | 0.00 | 0.00% |
| Software | 010-6-4010-2-6545 | 750.00 | 0.00 | 0.00 | 0.00% |
| E-Books | 010-6-4010-2-6546 | 25,000.00 | 0.00 | 0.00 | 0.00% |
| Software Maintenance Fees | 010-6-4010-2-6547 | 10,000.00 | 9.58 | 9.58 | |
| Total Services & Commodities | | 233,895.00 | 13,197.20 | 13,197.20 | 5.64% |
| Capital Equipment | 010-6-4010-3-6726 | 0.00 | 0.00 | 0.00 | |
| Total Library Services | | 1,128,520.00 | 87,894.70 | 87,894.70 | 7.79% |

Library Director Report
North Liberty Community Library Board of Trustees Meeting
June 17, 2019

- I. Financial report year-end update:
 - A. Personnel Services: 95.98 percent
 - B. Services & Commodities: 92.23percent
 - C. Total Library Services for: 95.11 percent

- II. Financial report and end of month update
 - A. Personnel Services: 8.35 percent
 - B. Services & Commodities: 5.65 percent
 - C. Total Library Services for: 7.79 percent
 - D. Average this time of year: 8 percent

- III. Administrative Update
 - A. Staff Update
 - i. Library staffing
 - 1. Library Assistant I – up to 15 hours/week
 - a. Elizabeth Hoover de Galvez – accepted FT position in Des Moines
 - b. Filled opening –new staff member is Trenton Delp
 - ii. Endowment update - \$38,281
 - 1. Talking with Friends about combining endowment and Friends
 - B. Building/maintenance updates
 - i. New shelving for DVDs – cake pan shelving retrofit
 - ii. New amphitheater seating in southeast corner for tweens
 - iii. Reading nook
 - iv. Carpet and upholstery cleaning scheduled for Sept 6
 - v. Issues with flooring in east area that was installed on existing subfloor
 - C. Community update
 - i. Free book shelf – getting books into kids’ hands
 - D. Training
 - i. Association for Rural & Small Libraries
 - 1. Sept. 4-7, Burlington, VT
 - a. Director, Assistant Director, and Youth & Teen Services Librarian attending
 - ii. Iowa Library Association
 - 1. Oct. 2-4, Omaha (joint conference with Nebraska Assn)
 - a. Director and Adult Services Librarian attending and presenting sessions

- IV. November board meeting
 - A. Family Place Library Training
 - i. New York
 - ii. Director and Family Services Librarian to attend
 - B. Assistant Director will come in my stead

Respectfully Submitted, Jennie Garner, Library Director

Assistant Director Library Board Report
North Liberty Community Library
August 2019

The following are updates on the projects I have been focusing on during June and July:

- Stork Storytime (SS) updates:
 - Published June Talks episode
 - “Hear From an Expert: It’s Never Too Early To Read To Your Baby” with “The Reading Womb” blog and Belly Books authors
 - As of August 7, 2019, we’ve had a total of 2,557 plays for all 30 episodes
 - Developed and published July Talks episode
 - “Learn About Literacy: Tell Me a Story” with the Cedar Rapids Public Library
 - Attended ALA Conference in Washington, D.C. (June 20-24)
 - Created and presented a Poster Presentation
 - Participated in the Awesome Foundation Live Pitch event – did not receive a grant but this was a wonderful experience, made connections and received positive feedback
 - Submitted session proposal for ALA 2020 Midwinter Conference - was not selected
 - Worked on developing upcoming Expo
 - Researching options to Copyright Stork Storytime
- Worked at Johnson County Fair representing the Libraries of Johnson County booth (July 23)
- Implemented staff scheduling changes
 - Updated desk shifts and switched opening and closing staff to improve work flow and provide better equity in the schedule
 - Created a front desk summer backup schedule to support increased traffic
 - Created a task rotation schedule for part time staff during nights/weekends

Submitted by,

Jennifer Jordebrek
Assistant Director

Adult Services Board Report

July & August Overview

Jigsaw & Jazz is proving a good interactive drop in program. We have a few patrons who come specifically for it, and others who stumble upon it. I'd like to extend this to having a puzzle out continuously in the reading area after summer.

The IMPROV workshop was rescheduled for October 21.

Art & The Cosmic Connection had a low turnout, but it was a lot of fun. There will be a jigsaw tournament and general puzzle play day September 26. All of the library programmers are collaborating to make this intergenerational program happen.

I've begun attending the Political Season Learning Community as part of my goal to bring a voter education series to North Liberty. The learning community was brought together by Erik Fuhrer, the Assistant Director of UI Center for Teaching.

Adult SRP Lunch with your Representatives is Friday, August 9 at Mirabito's. One of the options for those who completed the Adult SRP Reading Challenge by August 1.

FY 2018-2019 Adult Volunteer Hours – 647.75 total; 53.97 average hours per month

Updates for Future Planning & Programming

Woof Pack (dog walking group) will be dissolving after August. I'm expanding the author fair in September to include a social media workshop for budding/recently published authors.

Upcoming Event:

A Celebration of Black Hair – January 2020?

We (Angela McConville, City of NL Project Coordinator; Heidi, Public Services; and I) are in the process of forming subcommittees to ensure black voices within our communities are at the center of creation for this event.

Technical Services Board Report
North Liberty Community Library
August 2019

Windows 10

- Over the next month or so all staff computers will be migrating to Windows 10
- The support for Windows 7 is ending by year's end
- The way the update is being handled works so it doesn't have to be purchased

Database Interest

- The library has Mango, a language learning program that also has a kids component
- The #1 language being used is Swahili with Spanish not a close second

Janet D Lubben
Technology Services Librarian

Family Services Board Report
North Liberty Community Library
July-August 2019

-
- Family:
 - 6/13 Tippie Toes
 - 0 People attended
 - 6/22 Grannie Annie
 - Paper bag kite making
 - 40 People attended
 - Macaroni Soup with Miss Carole
 - 67 people attended
 - 7/17 Zumba with Fawn
 - 4 people attended
 - 7/24 Worked Fair booth
 - 7/27 Yoga Storytime by the pool
 - Storm so had to move into storytime room
 - 9 people came
 - 8/4 Not a Box Party
 - 40 people attended
 - Iowa Children's Museum Blast Off Program
 - 39 people attended
- Baby & Tot
 - 6/14 Tippie Toes
 - 40 people attended
 - 6/26 Doodle Bugs
 - 42 people attended
 - 7/16 Zumba with Fawn (baby wearing)
 - 45 people attended
 - 7/16 Zumba with Fawn (tot)
 - 63 people attended
 - 7/26 Gymnest
 - 73 people attended
 - 7/31 DoodleBugs
 - 36 people attended
 - 8/2 Crafting Friday
 - Solar system sensory bags
 - 66 people attended
- 1000 Books Before Kindergarten
 - 7/10:
 - 243 enrolled
 - 37 completed
 - 8/2:
 - 250
 - 37 completed
- Other:

- Movie at the Pool
 - Showed *Finding Nemo*
 - 75 people attended
 - Rec center program, library provided movie, projector, dvd player and helped with program set up.

Youth & Teen Services Board Report

North Liberty Community Library

August 2019 (June 11th August 6th)

Family (Summer Reading Program)

- 6 programs total
- Avg. 57 people in attendance

Kids - SRP at the Ranshaw house

- 9 programs
- Avg. 71 kids in attendance

Tweens - SRP Monday nights

- 7 programs
- Avg. 12 kids in attendance
- Tween Lock-in: 28 kids attended

Special Programs

- Wednesday drop-in Lego/crafts: 7 programs, avg. 6 kids in attendance
- Friday Movies: 7 programs, avg. 7 kids in attendance

Outreach:

- Frog Hollow School-Age visit; 2 classes - 21 kids and 39 kids
- Garner summer program - 4 visits, avg of 33 kids

Question of the Week: avg. 35 kids answer the question weekly

Snack:

- 8 weeks of snack, 7 days a week: we're feeding an avg. of 16 kids per day

Teens SRP- most programs were offered at 1 and 6:30 on the same day, with a couple of exceptions. We also had a programmer not show up.

- 7 weeks of programs so far
- Avg. of 11 teens attending
- Teen Nerf War: 11 teens attended and we had a LOT of fun

Respectfully submitted,

Erin Silva

Youth and Teen Services Librarian



TO: City Council and City Administrator
From: Jennie Garner, Library Director
DATE August 1, 2019
SUBJECT: Library Monthly Report

At a Glance

| Programming at NLCL | Total Library Programs Offered | Total Attendance |
|---------------------|--------------------------------|------------------|
| Total 17/18 | 923 | 2,1474 |
| Total 18/19 | 1055 | 23,632 |
| Percent increased | 14.30% | 10.05% |

New library cards issued in June/Jul: 422

July Door Count: 18,989

(more stats on page 3 – including views of our DOT kiosk use and new streaming video service, Kanopy.)

Library News

This summer (June and July), we've had over 38,000 visitors in the library – on average +640 per day.

As you can see from the chart above, the staff has been very busy offering programs this past year. Programs include both in-house events and outreach to local schools, daycares, and other organizations. With four staff programming for different age groups, the library is a hub of activity on any given day. Our average program attendance is about 22 people. This varies widely from a few kids at an after school program to 100s of people at our larger events at the Kate DiCamillo author visit.

We are now working with Table-to-Table. They deliver food to the library on Thursdays. This helps with our daily snack program and feeds some of our hungry kiddos on the weekends.

The programming this summer has been filled with art, music, theatre, space, and so much more. Scroll down for a very small glimpse of all the fun.

Adults making art at the library. Galaxy wineglass painting.



The Libraries of Johnson County hosted their annual booth at the Fair.

Local teens are working with Big Picture Gallery to create a mural for the Teen Lounge as we continue to expand the public art.



School age kids teamed up to open a break out box during a summer reading program and participated in other STEAM activities at the library this summer.



Summer Reading Fun
Actors, singers, magicians, Oh My!

| Kiosk Transactions June | | | | |
|--------------------------------------|------------------------|---|---------------------------------------|-------------|
| Kiosk Location | Completed Transactions | Attempted but customer is not eligible* | Transaction cancelled by the customer | Kiosk Usage |
| 1 - West Des Moines Library Kiosk 1 | 202 | 214 | 73 | 489 |
| 10 - North Liberty Lib Kiosk 10 | 71 | 94 | 45 | 210 |
| 11 - Iowa City Lib Kiosk 11 | 58 | 85 | 34 | 177 |
| 12 - Waterloo Lib Kiosk 12 | 23 | 65 | 27 | 115 |
| 13 - Cedar Falls Lib Kiosk 13 | 63 | 57 | 27 | 147 |
| 14 - Burlington Lib Kiosk 14 | 10 | 33 | 12 | 55 |
| 17 - Bettendorf Lib Kiosk 17 | 72 | 90 | 20 | 182 |
| 18 - Davenport HyVee Kiosk 18 | 35 | 105 | 53 | 193 |
| 3 - Ames Lib Kiosk 3 | 58 | 50 | 28 | 136 |
| 4 - Des Moines DT Lib Kiosk 4 | 125 | 207 | 61 | 393 |
| 6 - Altoona Lib Kiosk 6 | 91 | 137 | 56 | 284 |
| 7 - Davenport Public Library Kiosk 7 | 13 | 33 | 17 | 63 |
| 8 - Marion Lib Kiosk 8 | 82 | 121 | 69 | 272 |

*Some examples of why a customer may not be eligible: wrong product selected, age, pending suspension, records not matching, not in the renewal period, credit card failure.

Totals 2149 3229 1234 6612

