

Due to the COVID-19 pandemic, public health and safety concerns require City of North Liberty public meetings to be held electronically, so as to limit the spread of the virus. The public is invited to submit questions and comments in advance of the meeting for consideration submitting them to the City Clerk Tracey Mulcahey via email at tmulcahey@northlibertyiowa.org.

This meeting may be accessed live by the public on the internet at northlibertyiowa.org/live, on Facebook at facebook.com/northliberty or on YouTube at www.youtube.com/channel/UCrCw6ipAPjJnd-olpRgPJcg. You can also attend by phone; call 1 (312) 626 6799 with a touch-tone phone and to enter the meeting ID 819 7128 6777 and seven-digit meeting password 7482333. Meetings are rebroadcast on cable and available on-demand on northlibertyiowa.org.

North Liberty Community Library Board of Trustees Meeting
December 21, 2020 6:30 p.m.

Call to Order

- I. Additions/Changes to the Agenda
- II. Public Comment
- III. Approval of Minutes
 - a. November
- IV. Reports
 - a. Budget
 - b. Friends
 - c. Director
 - d. Staff reports – questions
- V. Policy Review
 - a. Sex Offender Review
- VI. Staff introduction
- VII. Old Business
- VIII. New Business

Adjourn

Next meeting date: December 21, 2020 at 6:30 p.m.

tracMinutes of North Liberty Library Board of Trustees Meeting
Virtual Meeting

DATE: November 16, 2020

PRESENT: Chris Mangrich, Heidi Wood, Laura Hefley, Mike Healy, Scott Clemons.
Library Director Jennie Garner, Public Services Librarian Kellee Forkenbrock.

ABSENT: Jessica Beck

Call to Order

1) Additions/Changes to the Agenda

a) None

2) Public Comment

a) None

3) Approval of Minutes

a) October meeting minutes motion to approve M. Healy; second L. Hefley;
approved voice vote

4) Reports

a) Staff Introduction

a.i) Kellee Forkenbrock, Public Services Librarian

(a.i.1) Onboarding and training adjustments and success during the
pandemic

(a.i.2) ALA/ARSL Grant proposal 'Lighthouse in the Library' focusing on
facilitating a community-wide conversations on pressing issues

(a.i.2.a) Topics

(a.i.2.a.i) Diversity, Access to Wellness Resources, Education, Vision
Board Recap

(a.i.2.b) Proposed Funding Allocations

(a.i.2.b.i) Staffing, Zoom Account, Materials, Refreshments, Marketing,
Facilitation Tools

(a.i.3) Love, Light, and Lit Weekly Facebook Webcast

(a.i.4) Stork Storytime podcast

b) Budget

b.i) Overall 32.4% is very near expected 33% for Total Library Services

b.ii) Services and Commodities reflect paying upfront for subscriptions, etc.

b.iii) Personnel Services minor deviation from expected noted

c) Friends

c.i) "Making Memories at Home" Cookie kit fund raiser in progress

d) Director

- d.i) Staffing in three teams again in response to COVID case increase
- d.ii) Expanded hours on Saturday 10:00 a.m – 3:00 p.m
- d.iii) Browsing in library is suspended
- d.iv) DOT kiosk and computers remain available
- d.v) Outdoor lockers for after hour material pick-up are in place
- d.vi) Big Brothers Big Sisters Nest will continue
 - (d.vi.1) Funding being sought for second Nest in North Liberty
- d.vii) Acting in advisory role for Libraries as Second Responders national grant
- d.viii) Serving as beta test for ARSL grant training
- d.ix) Participated in United Way 21 Day Equity Challenge
- d.x) Hosted election voting at NL Community Center building
- e) Staff reports
 - e.i) Amy Golly certified to delivery Laughter as Therapy presentations
 - e.ii) Melanie Harrison looking into bibliotheca cloudLibrary app for users to manage library card, eBooks and audiobooks, and check out physical items on smartphone
 - e.iii) Andrew Frisbie's statistics on October comparison showing 45% of last year during this COVID environment.

5) Policy Review

- a) Library Conduct Policy
- b) Art Display Policy
- c) Motion to approve both policies as is M. Healy; second L. Hefley; approved voice vote

6) Old business

- a) None

7) New business

- a) None

Adjourn

Motion to adjourn by L. Hefley; second M. Healy; approved voice vote

Next meeting date: December 21, 2020 at 6:30 p.m.

Meeting minutes recorded by S. Clemons

FY21 Financial Report
nov20

Budget Line	Account #	Actual	Monthly Expenditures	YTD Expenditures	% of budget spent
Regular Salaries & Wages	010-6-4010-1-6010	611,020.00	49,278.16	228,962.25	37.47%
Part-time & Temp Wages	010-6-4010-1-6020	93,591.00	10,010.83	45,283.64	48.38%
Overtime pay	010-6-4010-1-6040	750.00	0.00	0.00	0.00%
FICA/Medicare	010-6-4010-1-6110	50,879.00	4,385.80	20,234.41	39.77%
IPERS	010-6-4010-1-6130	62,784.00	5,589.33	25,851.06	41.17%
Group Insurance	010-6-4010-1-6150	108,891.00	8,236.66	40,878.97	37.54%
Workers' Compensation	010-6-4010-1-6160	3,000.00	0.00	185.00	6.17%
Mileage	010-6-4010-1-6182	2,600.00	0.00	29.83	1.15%
Group Insurance Deductible	010-6-4010-1-6183	15,000.00	54.00	6,550.61	43.67%
Dues/Memberships/Subscriptions	010-6-4010-1-6210	2,000.00	178.00	804.00	40.20%
Training & Conferences	010-6-4010-1-6240	10,500.00	386.10	(89.90)	-0.86%
Tuition Reimbursement	010-6-4010-1-6250	0.00	0.00	0.00	
Volunteer Training & Programs	010-6-4010-1-6252	100.00	0.00	0.00	0.00%
Employee Recognition	010-6-4010-1-6253	0.00	0.00	0.00	
Total Personnel Services		961,115.00	78,118.88	368,689.87	38.36%
Building Maintenance	010-6-4010-2-6310	35,440.00	524.12	524.12	1.48%
Office Equipment Repair	010-6-4010-2-6340	0.00	0.00	0.00	
Electric Utility	010-6-4010-2-6371	42,000.00	2,326.49	18,710.06	44.55%
Dumpster Pickup	010-6-4010-2-6372	425.00	35.00	175.00	41.18%
Cleaning Services Contract	010-6-4010-2-6373	20,585.00	1,596.77	6,611.04	32.12%
Gas Utility	010-6-4010-2-6390	7,000.00	0.00	777.75	11.11%
Insurance/General	010-6-4010-2-6408	3,000.00	0.00	0.00	0.00%
Legal fees	010-6-4010-2-6411	0.00	0.00	0.00	
Immunization & Testing	010-6-4010-2-6412	750.00	43.00	137.60	18.35%
Adveristing & Publications	010-6-4010-2-6414	3,750.00	89.97	561.79	14.98%
Office Equip. Maint. Contracts	010-6-4010-2-6422	3,000.00	220.08	1,130.40	37.68%
Telephone	010-6-4010-2-6425	1,800.00	148.53	746.95	41.50%
Database Subscriptions	010-6-4010-2-6431	13,000.00	3,096.99	9,333.10	71.79%
Credit Card Fees	010-6-4010-2-6439	0.00	0.00	0.00	
Software Support	010-6-4010-2-6491	10,240.00	35.05	8,158.13	79.67%
Library Books	010-6-4010-2-6502	28,230.00	137.00	16,188.18	57.34%
Office Supplies	010-6-4010-2-6506	5,000.00	390.77	1,965.59	39.31%
Postage & Shipping	010-6-4010-2-6508	1,800.00	263.66	400.79	22.27%
Cleaning Supplies	010-6-4010-2-6511	1,500.00	0.00	299.20	19.95%
Building Maintenance Supplies	010-6-4010-2-6514	600.00	0.00	32.67	5.45%
Furniture & Fixtures	010-6-4010-2-6517	1,000.00	0.00	1,625.00	162.50%
Computers & Technology	010-6-4010-2-6518	9,000.00	578.09	578.09	6.42%
Program Materials	010-6-4010-2-6537	8,000.00	130.18	1,854.55	23.18%
Misc Ground Maintenance Supplies	010-6-4010-2-6538	0.00	0.00	0.00	

**FY21 Financial Report
nov20**

Summer Reading Program	010-6-4010-2-6539	5,000.00	0.00	697.57	13.95%
Library Supplies	010-6-4010-2-6540	8,000.00	0.00	2,914.65	36.43%
Audio Books	010-6-4010-2-6541	3,000.00	0.00	1,500.00	50.00%
DVDs/Videos	010-6-4010-2-6542	12,000.00	98.09	4,316.30	35.97%
Misc Collection	010-6-4010-2-6543	250.00	0.00	0.00	0.00%
Newspapers/Periodicals	010-6-4010-2-6544	3,500.00	1,774.12	3,192.32	91.21%
Software	010-6-4010-2-6545	1,600.00	0.00	715.21	44.70%
E-Books	010-6-4010-2-6546	26,250.00	0.00	26,250.00	100.00%
Software Maintenance Fees	010-6-4010-2-6547	10,000.00	0.00	10,652.53	106.53%
Total Services & Commodities		265,720.00	11,487.91	120,048.59	45.18%
Capital Equipment	010-6-4010-3-6726	0.00	0.00	0.00	
Total Library Services		1,226,835.00	89,606.79	488,738.46	39.84%

Library Director Report
North Liberty Community Library Board of Trustees Meeting
Dec 21, 2020

- I. FY21 Financial update
 - i. Personnel Services: 38.36 percent
 - ii. Services & Commodities: 45.18 percent
 - iii. Total Library Services for: 39.84 percent
 - iv. Average this time of year: 41.67 percent
- II. Library operations update
 - A. Staffing update
 - i. Staff will work in teams through New Year, potentially all back in office January 4
 - ii. Working to hire an Information Technology Coordinator
 - a. Position will work 80 percent time for city and 20 percent for library
 - b. Reports to Assistant City Administrator and Library Director
 - c. Office in Library (IT office in workroom)
 - B. Update on reopening/Interim Service Plan
 - i. Will reevaluate opening for appointments to browse again in January
 - ii. Andrew is working on producing new book carousels in Polaris and videos featuring new titles
 - a. Came from patron request that without being able to browse the patron wanted to know if we could list new books somewhere
 - C. Community update
 - i. Met with Sam Jarvis, Community Health Manager for Johnson County Public Health and Amy Golly
 - a. Discussion about how library might assist with dissemination of information about the COVID-19 vaccine
 - ii. Legislative Reception (Slide show included in board packet)
 - a. Libraries: Responsiveness and Resilience theme
 - b. Virtual reception in lieu of annual in-person
 - c. Had several legislators attend
 - iii. Annual Community Report is completed (included in council report and linked in Marketing report)
 - iv. Annual contribution letter
 - a. Endowment/Friends combined
 - D. Databases
 - i. HelpNow
 - a. New tutoring and skill building database – 399 uses in first month, mostly database usage
 - ii. cloudLink and library app from Bibliotecha coming in January
 - E. Professional activity
 - i. Met with Califa representative, Veronda Pitchford, regarding IMLS Grant: Libraries as 2nd Responders

- ii. Asked to serve on Governmental Affairs Committee for Iowa Library Association
 - a. Monitors legislative actions that may impact libraries
- iii. Attended ILA virtual planning day meeting
- iv. Attended Access to Justice all day conference on Dec. 11 with four other staff
- v. Met with Leadership Committee to discuss annual leadership institution
- vi. Presenting: Nitty Gritty Policy Makeover in January
 - a. Annual online conference Wild Wisconsin
 - b. Was asked to present after someone from the planning committee saw me present on this subject at another conference earlier this year

III. Staff reports

A. Assistant Director

- i. Participated in a variety of on-line conferences and meetings (ILA Virtual Planning Day; LLAMA Board meeting; Small Libraries, Big Connections Conference; ARSL TRAIN Series Roundtable; State of the Community)
- ii. Updated desk and work schedules to accommodate change back to working in teams

B. Public Services

- i. Submitted application for ALA's Libraries Transforming Communities [grant](#)
- ii. Began Whole Person Librarianship training modules
- iii. Began ALA's Libraries Transforming Communities Facilitator training modules

C. Adult Services

- i. Joint fundraising NLL, ICPL, Coralville, and Ulowa Libraries
- ii. Joint teen/emerging adult/adult program for April 2021 - NLL, ICPL and Coralville
- iii. Adult Services expanding to absorb the Senior Connections/Older Adults programming previously managed by Angela McConville.
- iv. Collaborating on Jan/Feb 2021 winter care package for older adults w/Ashley Bjork & Rec.
- v. ILA CDI policy workshop happening in January
- vi. Led discussion focusing on gender identity as a diversity issue in libraries last week for ILA CDI.
- vii. Met w/Veronda of Califa.
- viii. Working through LTC modules and coaching on leading community conversations.

D. Marketing Coordinator

- i. We are moving forward with cloudLibrary that will include an app, digital content and content sharing with libraries in Iowa who also have cloudLibrary. The app will allow patrons to easily access our catalog, store library card/patron number, direct link to patron account where they can renew and place holds, and we will be able to send messages including information about upcoming events through the app.
- ii. You can now view our FY2020 Community Report here:
<https://northlibertylibrary.org/wp-content/uploads/2020/12/North-Liberty-Library -Annual-Report-2020-FINAL.pdf>
- iii. The blog mentioned last month was one of my goals for the year and is completed as a place to post recent news. It's accessible from our homepage northlibertylibrary.org

- iv. In an effort to connect with families outside of Zoom we created a Storytime group on Facebook where we host LIVE storytimes, sneak peeks at new picture books and share literacy tips with parents. Join HERE: <http://ow.ly/vSM650CpOMb>
- E. Youth and Teen Services
- i. Pizza and Politicians (from 11/11) – total of 28 participants and it went really well.
 - ii. Kits - delivery continues smoothly
 - iii. Diversity Audit –continues in primary and juvenile
 - iv. Erin attended an online conference Friday called Access to Justice (with several other staff members)
- F. Family Services
- i. Monthly Programs
 - a. Outreach
 - b. Storytime
 - c. Every Friday @ 10:30 on Zoom
 - d. Attendance has increased, 4-5 families per week
 - ii. Private FB group (on Library's page) for storytime
 - a. Videos average about 11 views
 - b. Your Library at Home, December
 - Family: Salt Painting
 - Bonus: DIY Balloon Drop (SO fun!)
 - iii. Additional programs
 - a. DoodleBugs
 - 11/24 (45 ppl)
 - b. Tippi Toes
 - a. 11/16 (Monday morning, 45 ppl!)
 - b. 11/21 (Saturday 59 ppl!)
 - iv. [Bridge to Reading Picture Book Award](#)
 - a. 9 centers participating
- G. Tech Services Asst
- i. I went thru another round of calls to patrons to just check on them. Everyone was really positive and wanted to know when we might open for patrons
 - ii. Working on
- H. Collection Development
- i. Chart below is the daily average use of curbside services. Hop requests have increased because browsing appointments have stopped. The mask daily average is high because we gave out so many on Election Day.

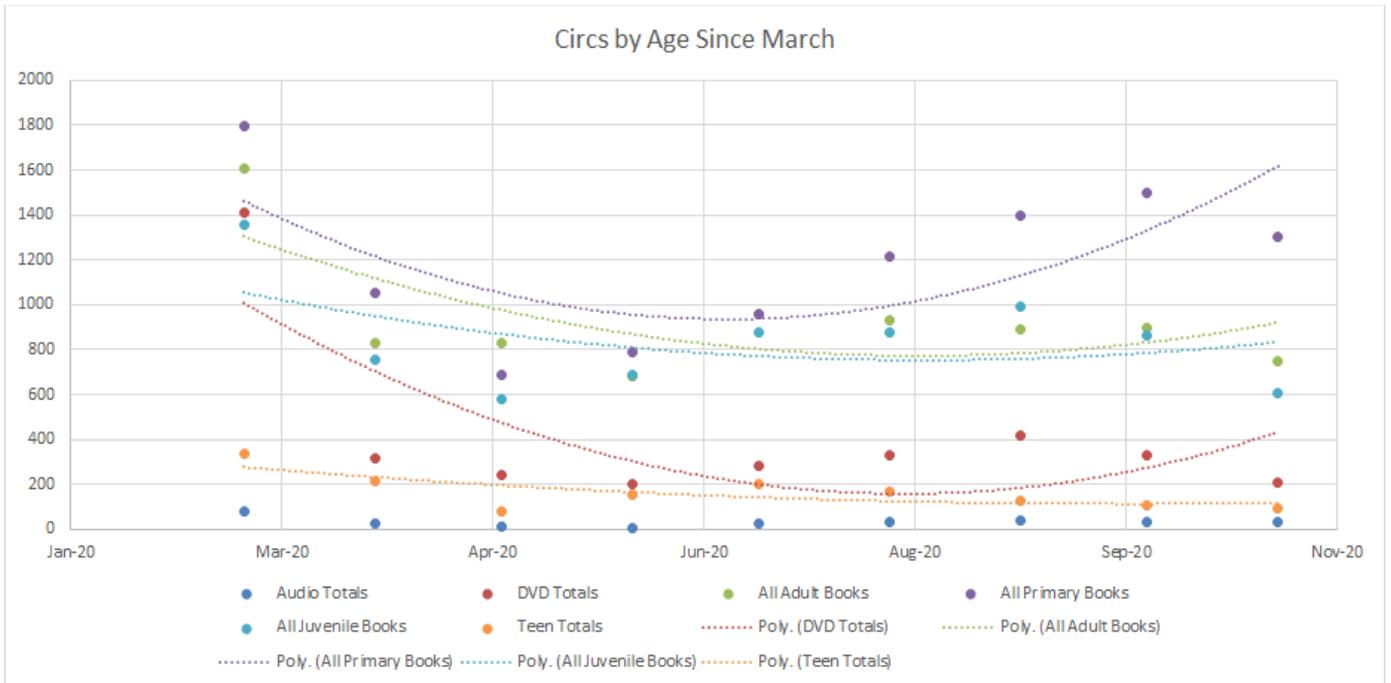
Row Labels	Average Hop	Average Print Jobs	Average Laptops	Average Masks	Avg Library Cards
Mar	10.33				
Apr	10.47	2.5	2		
May	12.29	2.18	2	6.83	1

Jun	15.03	2.56	1.5	4.56	2
Jul	9.45	2.5	1.38	4	
Aug	7.77	2.556	1	1.4	1
Sep	10.44	2.91	1.38	1.5	
Oct	10.85	2.41	1	2.75	
Nov	12.38	3.19	1	10.25	

ii. This chart shows the daily average in-house service uses.

Row Labels	Average Kiosk	Average Computer (Adult)	Average Notary	Average Shelf Browse	
Jun	5.4		1	1	
Jul	5.30		2.63	1	8.1
Aug	4.46		3.44	1	10.92
Sep	7.76		4.2	2	11.76
Oct	4.85		4	1.5	12.65
Nov	3.82		4.27	1	4.81

iii. Below are the circulations by broad age category since March. Primary (children's) is the collection that seems to be rebounding the quickest, but there are definite drops in November after in person browsing was stopped.



- iv. In talking with Roy Kenagy, the consultant we've been working with to plan the new collection model, we are aiming to keep the collection roughly the size it is now as we don't have shelf space to stretch out, but as much as 24% of the collection that doesn't circulate will be weeded over the next five years to continue making room new titles. I'm working on a strategy for how to do that.
- v. I am attending the RIPL Conference virtually this month (three days)

Respectfully Submitted, Jennie Garner, Library Director

LIBRARY ACCESS FOR SEX OFFENDERS AGAINST MINORS POLICY

City of North Liberty, Iowa

I. Purpose

The City of North Liberty has adopted this policy to ensure compliance with the provisions of Chapter 692A of the Code of Iowa. Chapter 692, in part, places certain legal restrictions on persons who have been convicted of a sex offense against a minor, or who are required to register as sex offenders in another jurisdiction for an offense involving a minor, including specific restrictions on access to public libraries. For more information, please visit www.iowasexoffender.gov.

II. Definitions

- A. Board. The term “Board” shall refer to the North Liberty Library Board of Trustees.
- B. Library. The term “Library” shall refer to the North Liberty Library.
- C. Library Grounds. The term “Library Grounds” shall refer to the real property situated at 520 West Cherry Street in North Liberty, and which is depicted as Lot 4 of the North Liberty Commercial Park and recorded in Plat Book 32, Page 242, of the Records of the Johnson County Recorder’s Office.
- D. Offender. The term “Offender”, unless otherwise noted, shall refer to an individual who has been convicted of a sex offense against a minor, as defined in Iowa Code Section 692A.101(28), or an individual required to register as a sex offender in another jurisdiction for an offense involving a minor.

III. Policy Statement

Pursuant to Iowa Code Section 692A.113(1)(f), an Offender may not be present upon Library Grounds without the written permission of the Board. In addition, an Offender may not “loiter”, as defined in Iowa Code Section 692A.101(17), on or within 300 feet of the Library Grounds. Any person found to be violating these provisions will be immediately reported to law enforcement.

IV. Applicability

This policy applies only to a person satisfying the definition of Offender as set forth in Paragraph II-D above. All others are allowed access to the North Liberty Library under the same terms and conditions as the general public.

V. Application for Use Procedure

- A. An Offender who is classified as a Tier I Offender under the provisions of Iowa Code Section 692A.102(1)(a) may petition the Board for permission to be present upon the grounds of the Library. Any such person (hereinafter, an “Applicant”) may contact the Library Director, or his/her designee, by telephone at 319-626-5701 for more information and an application form.
- B. No Offender shall be granted written permission to be present upon Library Grounds who is classified as a Tier II Offender or Tier III Offender under the provisions of Iowa Code Section 692A.102(1)(b) or (1)(c), respectively, or who has been convicted of an aggravated offense against a minor, as defined in Iowa Code Section 692A.101(2)(a).
- C. Upon receipt by the Library Director of a completed application for permission to be present upon Library Grounds, the Library Director shall present such application to the

Board at the Board's next regularly-scheduled meeting. The Board may consider the following factors in determining whether permission should be granted:

- i. The offense for which the Applicant has been convicted;
 - ii. The Applicant's likelihood to re-offend, if available from the Department of Corrections and/or Sheriff of the County of the person's residence;
 - iii. Information obtained from the Applicant's parole or probation officer, if the applicant is on parole or probation;
 - iv. The Applicant's intended use of the Library; and
 - v. Any other information the Board deems relevant.
- D. The Board's meetings are open to the public. Any Applicant may speak before the Board in favor of his or her application. The Board may reasonably request additional information from any Applicant, whether or not that person is present at the Board's meeting.
- E. Any application that is incomplete or provides false information shall be denied. Any application for which the Board has requested additional information shall be denied, if the Board does not receive such information prior to the Board's first regular meeting following such request.
- F. If the Board approves the application of an Applicant to be present upon Library Grounds, the Library Director shall notify the Applicant and his or her parole/probation officer via U.S. Mail.

VI. Terms & Conditions/Restrictions

- A. An Applicant who is granted written permission pursuant to this policy to be present upon the Library Grounds (hereinafter, a "Permittee") shall be subject to the same terms and conditions as the general public, and may be subject to additional restrictions as contemplated in Paragraph VI.B below.
- B. A Permittee may be subject to Library use restrictions, including, but not limited to:
- i. Time of day restrictions;
 - ii. Computer use restrictions;
 - iii. Study room use restrictions; and
 - iv. Any other restriction deemed advisable or necessary by the Board.
- C. A Permittee will receive written notification of any restrictions on his or her use of Library facilities or services.
- D. Upon application of a Permittee or the Library Director, Library use restrictions imposed upon a Permittee may be amended, at the sole discretion of the Board.

VII. Revocation of Permission/Removal from Library Grounds

- A. Should the Library Director or Board discover that a Permittee provided false information on his or her application, such permission to be present upon Library Grounds shall be immediately revoked and the individual shall be notified of the revocation as soon as practicable in person or via telephone, and by regular U.S. Mail.
- B. Should a Permittee be found to have violated any terms, conditions or restrictions described in section VI above, such individual's permission to be present upon Library Grounds shall be immediately revoked and the individual shall be notified of such revocation as soon as possible in person or via telephone, and by regular U.S. Mail.
- C. Any person whose permission has been revoked under this section and who remains on or enters upon Library Grounds after receiving any notice of such revocation shall be immediately reported to law enforcement and shall be removed from Library Grounds.

- D. Any person who violates any term of this policy shall be immediately reported to law enforcement and shall be removed from Library Grounds.

VIII. Access to Library Materials

- A. Any Offender, regardless of whether or not such person has been granted written permission to be present upon Library Grounds, may check out and use Library materials pursuant to this policy.
- B. In order to check out materials, an Offender who has not been granted written permission to be present upon Library Grounds must contact the Library Director, or his/her designee, at 319-626-5701, and designate another who may check out materials on behalf of the Offender. Any person so designated must either not be subject to this policy or must have been granted written permission to be present upon Library Grounds pursuant to this policy.
- C. Use of materials under this section shall be subject to the same terms and conditions established for use by the general public, and a person who utilizes this Section may be subject to use restrictions as described in Section VI, above.

Appendix B – Library Use Application for Sex Offender Against Minors

Name:

Birthdate:

Aliases:

Address:

Phone:

Occupation:

Specific Offense:

Tier One Offender _____ Tier Two Offender _____ Tier Three Offender _____

Date(s) of any and all such conviction(s):

Probation/Parole Officer's Name:

Probation/Parole Officer's Phone:

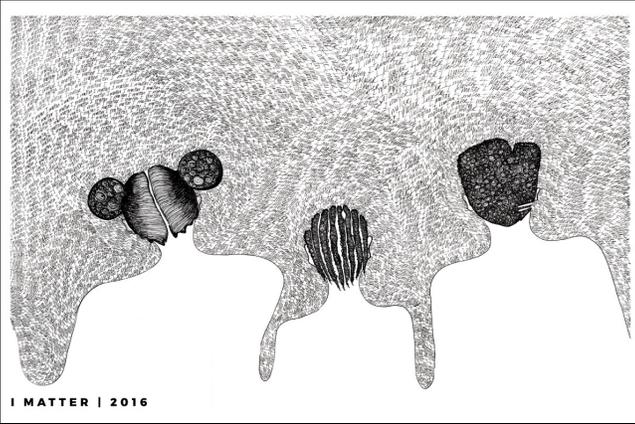
Permission to contact Probation/Parole Officer: Yes _____ No _____

Terms of parole/probation, if applicable:

Please explain why you feel you should be granted permission to be on North Liberty Library premises. What is your intended use of Library services and/or materials?

NOTE: Incomplete applications will be automatically denied; successful applicants providing false information will have permission to be on Library premises rescinded.

Reviewed/Approved by the Library Board of Trustees, December 2019



NAIMAH THOMAS - FEATURED ART EXHIBIT 2020

A note to our community,

The Library's Annual Community Report is an opportunity to showcase our services and programs and to highlight our accomplishments. One of our biggest honors came in the fall of 2019, when the North Liberty Library became the first library in Iowa to receive the national Family Place Libraries designation (familyplacelibraries.org).

As with many organizations, our story looks very different in Fiscal Year 2020 (FY20) than we'd imagined in July 2019 as we embarked on a new fiscal year. Now as I reflect on the unexpected challenges brought on by the pandemic and by social justice issues during the last quarter of FY20, the words of our library's mission statement spring forth.

We **connect**.

When our physical doors suddenly closed in March and we weren't able to safely provide a space for our community, library staff immediately adapted operations to provide materials and computers through Library Hop - our contactless curbside services - and offer virtual programs. Our website was restructured to include links to community resources, children's activities, and information on the library's adapted services.

We **enrich** and **create**.

With Family Place Library programming and other service initiatives waiting on the horizon, the library staff worked daily to ensure our community members continued to have access to information, technology, and programming in unique and inspiring ways while our physical doors were closed. Staff served our community by working in teams alternating days in the library and working from home.

We **thrive** by being **inclusive** and **equitable**.

The North Liberty Library values and is committed to serving all members of our community in quiet and in uncertain times. Libraries have long been places to empower people through knowledge, and to do so equitably. So as our FY21 story unfolds and we continue to recreate and reinvent how we serve you, our mission holds true:

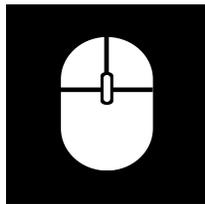
Your Library: A place to be, connect, enrich, create, thrive.

JENNIE GARNER
DIRECTOR

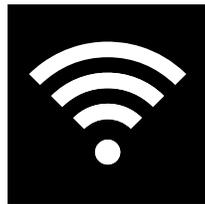




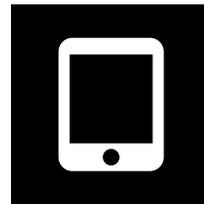
38,455
WEBSITE
VISITS



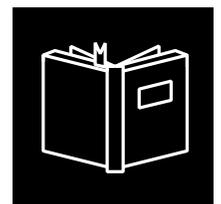
7,938
COMPUTER
SESSIONS



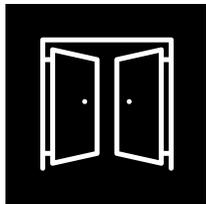
17,216
WIFI USAGE



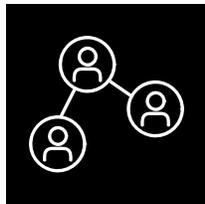
42,283
DIGITAL
CONTENT
CIRCULATION



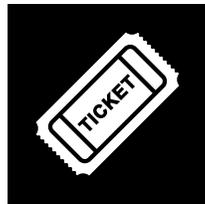
87,590
PHYSICAL
MATERIALS
CIRCULATED



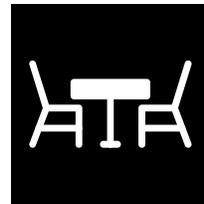
114,096
LIBRARY
VISITS



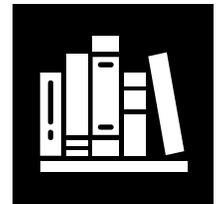
19,306
PROGRAM
ATTENDANCE



937
TOTAL
IN-PERSON
PROGRAMS



9,510
MEETING
ROOM USERS



192,455
TOTAL
CIRCULATION

SERVICES MARCH 16 - JUNE 2020

1,264
INDIVIDUAL
CURBSIDE
REQUESTS

14,791
PHYSICAL
PRINT AND A/V
CHECKOUTS

24,141.37
MINUTES
STREAMED
KANOPY

396
DIGITAL
MAGAZINES

400
VIRTUAL
PROGRAM
VIEWS

82
MASKS
DISTRIBUTED

2,248
JUNE
ACTIVITY KITS
DISTRIBUTED