

Pet Licensing FAQ

Administration	Email	•••	Website
(319) 626-5700	pets@northlibertyiowa.org		northlibertyiowa.org/petlicense

This pet licensing process is for pets living within the city limits of North Liberty, lowa only. If you do not live in North Liberty, check with your local governing entity to find out if you need to license your pet under their jurisdiction.

In North Liberty, per Code of Ordinances Chapter 56 "Cat and Dog Licenses," all cats and dogs four months of age or older and living in North Liberty must be licensed. This should be done within 30 days after a cat or dog is first acquired or has moved to North Liberty.

If you need help making copies of documents required for licensing, then please bring originals into North Liberty City Hall (360 N Main St). City staff will be happy to assist you.

Please fill out one form per pet.

Pet licenses run on a calendar year (January 1 – December 31) schedule.

Licensing your pet with the City of North Liberty provides a safeguard for you in the event your pet goes missing. City staff uses this information as a tool to connect found pets back to their owners. You will receive a metallic tag with your pet's license number on it; this should be attached to the animal's collar.

COST PER PET LICENSE

Annual Jan - Dec		Pet License Fee		
North Liberty Resident?	Spayed or Neutered?	Initial	Renewal	
Yes	Yes	\$25	\$0	
	No	\$25	\$25	

License fees are per pet, are non-refundable, and will not be pro-rated.

The license fee is waived for service dogs and for one spayed or neutered pet of a person 62 years old and older.

If the pet is spayed or neutered, then renewals are free for the life of the pet, so long as the pet's rabies certificate on file is current and the pet remains with the same owners in North Liberty, even if they move.

If the pet is rehomed to new owners, then a new application must be filled out and initial fee paid to cover administrative costs.

CONTACT INFORMATION & MAILING ADDRESS

Pet licensing information is maintained by North Liberty Administrative staff, so call (319) 626-5700, email pets@northlibertyiowa.org, or visit City Hall (360 N Main St) if you have any questions. Hours of operation are 7:00 AM – 4:00 PM Monday through Friday. Staff will return your voicemail or email within ten (10) business days.

Send mail to:

North Liberty City Hall - Pets 360 N Main St PO Box 77 North Liberty, IA 52317



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HOW TO COMPLETE THE PET LICENSING PROCESS

Step 1 (of 3): Submit Application (one per pet)

• Fill out and submit the online electronic form at northlibertyiowa.org/petlicense. If the web form has been submitted correctly, then you will receive an auto-response email within one hour.

OR

Print out the PDF form found online at northlibertyiowa.org/petlicense. Mail or hand deliver completed form to City Hall.

OR

 Request a printed copy while visiting City Hall, by leaving a message at (319) 626-5700, or emailing pets@ northlibertyiowa.org.

Step 2 (of 3): Provide Necessary Documentation

- Proof of spay or neuter only needs to be submitted once in the lifetime of a pet. Copies of this proof may be submitted at time of licensing or at any time during the year to City Hall staff.
- Proof of rabies vaccination needs to be submitted at time of licensing. Licenses will not be issued or renewed to
 pets with expired rabies vaccinations.
- Microchip information is optional. It only needs to be submitted once in the lifetime of a pet, unless microchip profile information changes.

Subsequent document submissions or contact information updates can be done online using the "Update Information Here" form at northlibertyiowa.org/petlicense in the "I have an update to make" tab.

Step 3 (of 3): Make Payment

- Check. Mail to City Hall, drop in City Hall drop box, or hand deliver to City Hall staff. Write "pet license" on the check's info line.
- Cash. Drop in City Hall drop box or hand deliver to City Hall staff. You will be issued a receipt. City staff is not
 responsible for cash lost in the mail, so we prefer drop box or hand delivery.
- Credit Card. Call (319) 626-5700 or visit City Hall to process.
- · Online payment option coming soon!

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After all three steps have been completed to the satisfaction of City Administrative staff, a photocopy of the license application and a pet license tag will be mailed to the Pet Owner. Allow ten (10) business days for processing and delivery. Contact pets@northlibertyiowa.org or (319) 626-5700 if there is a delay or issue with your licensing.

HOW TO RENEW A PET LICENSE

Pet License renewals will be handled by City Administration staff each January. If your pet is intact, you will be contacted about payment options when the tag is ready. If your pet is spayed/neutered and their rabies documentation is up-to-date, then your tag will be automatically mailed to you for free by January 31 of each year. If there is an issue with your pet's file (i.e., an expired proof of rabies vaccination), then staff will contact you by email or phone to request an update prior to mailing the renewal tag.

Just visited the veterinarian for a rabies vaccination? Ask their staff to email a copy of your pet's new rabies certificate to pets@northlibertyiowa.org.

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