

WHY IS THIS PROGRAM IN PLACE?



The purpose of the North Liberty Transportation Assistance Program (NLTAP) is to assist eligible residents who may — for various reasons — be unable to travel to important destinations in and near North Liberty for essential quality-of-life services.

Previous Mayor Terry Donahue and North Liberty Transit Committee members have worked since 2017 to plan a program which will satisfy the community need for necessary travel. They identified a gap in service provision and a solution to provide assistance to persons who need it most.

Yellow Transport of Iowa City is contracted to provide rides to qualifying persons issued photo identification cards by the City of North Liberty.



QUESTIONS?

If you have a question about the application, eligibility, verifying documents, permissible drop-off locations, or process and the answer is not in this brochure or online, then contact the City of North Liberty. Please leave a message with your name, a phone number to reach you, and your question. Allow up to three business days to receive a response.

24/7 Transit Hotline (319) 626-5918
transit@northlibertyiowa.org
North Liberty City Hall
360 N Main St
North Liberty, IA 52317
northlibertyiowa.org/NLTAP

If you have a question about vehicles & accessibility, then please call Yellow Transport of Iowa City.

(319) 338-9777 Dispatch

The City of North Liberty is committed to providing access, equal opportunity, and reasonable accommodation for individuals with disabilities. Wheelchair transport is available under NLTAP through Yellow Transport.



Transportation Assistance Program (NLTAP)

PROGRAM INFORMATION

AM I ELIGIBLE?

Applicant must:

Be a current resident of North Liberty;

AND

Qualify under at least one of the following categories:

1. No access to vehicle (does not have a working vehicle registered under their name); or
2. Financial difficulty (receives verifiable federal or state assistance, or income does not exceed 185% of the federal limit and 85% of the North Liberty median income)

Household Size Limit	Annual Gross Income (2024)
1	\$27,861
2	\$37,814
3	\$47,767
4	\$57,720
5	\$67,673
6	\$77,626

But not exceeding \$85,167; or
3. Disabled (defined by law as a physical or mental condition of a person which constitutes a substantial handicap); or
4. Disabled temporarily (for example, broken leg preventing travel by personal vehicle).



WHAT IF I MOVE?

A card is valid only as long as the cardholder's residence matches the address on the card. If a cardholder moves out of North Liberty, their card will be deactivated. If a cardholder moves to a new location within North Liberty, the cardholder must reapply to continue to receive services.



WHAT DO I NEED TO APPLY?

1. Completed application form.
2. Proof of identity (one of the following):
 - U.S. Driver's License,
 - U.S. Non-Driver's ID card,
 - U.S. or foreign Passport,
 - U.S. Permanent Resident card,
 - Johnson County Iowa Community ID, or
 - Consular ID.
3. Proof of residency (one of the following, dated within the last 30 days or current):
 - Utility or insurance bill,
 - Bank statement,
 - Employment pay stub,
 - Local property tax statement,
 - Mortgage payment receipt,
 - Voter registration card,
 - Jury summons or court order issued by a state or federal court,
 - Rental agreement,
 - Mobile home lot payment receipt, or
 - Vehicle registration.
4. Proof of eligibility:
 - Card issued to persons due to financial need, applicant must provide proof of current federal or state income-based program enrollment, such as Medicaid/Medicare, WIC, or food stamps. Document establishing financial need must include a date, such as an assistance award letter.
 - Card issued to persons experiencing a disability, applicant will be given a verification letter for their doctor to complete (for temporary disability, resolution date is needed).
5. If applicant has dependent(s) under 18 years old:
 - Document demonstrating dependency connection to applicant, like birth certificate.
 - Cardholder must provide weight appropriate, unexpired car seats for all children six years old and under (rear facing for any child under one year old and/or weighing less than 20 pounds) when child travels with NLTAP.
 - Dependent cannot travel using NLTAP without cardholder present.

WHERE CAN NLTAP TAKE ME?

1. Pantry and grocery
2. Medical offices for appointments
3. Pharmacy & medical equipment suppliers
4. Local government offices
5. Connecting bus stops close to North Liberty
6. Banks & credit unions
7. Laundromats

NLTAP does not transport to work, daycare, or college.

WHERE TO APPLY?

Applications are available:

- Online at northlibertyiowa.org/NLTAP, with language translation options;
- In print at the North Liberty Library; or
- You can request a copy be mailed by leaving a message at the 24/7 North Liberty Transit Hotline (319) 626-5918 with your name and address.

After your application is received, staff will call you to set up a date and time for an **onboarding home visit**. Please let us know if you need a reasonable accommodation, like translation services.

After processing, you will receive your card in the mail at the address on the application. Please allow up to five business days for your card to arrive.

CARDHOLDER IS RESPONSIBLE FOR PAYING \$1 FARE PER RIDE.

PAYMENT MUST BE MADE IN CASH TO THE DRIVER AT TIME OF PICKUP.